

For ASFA's Special Account for Research Funds, quality is:

- Exceeding the needs and expectations of all stakeholders
- Complying with obligations arising from current European and national legislation
- Continuously improving the features of all project management services it provides

Key components of the Quality System, according to the international standard ISO 9001:2015, include precise identification of the stakeholders' needs and expectations as well as their ongoing satisfaction through the adopted organisational and operational structures, while ensuring uninterrupted availability of the necessary resources.

To effectively implement the aforementioned, ELKE's Management sets objective quality goals at all levels and aspects of its operation, the achievement of which is continuously evaluated through the Management Review process.

These goals are:

- Supporting the production of new knowledge for the benefit of society
- Effective allocation and management of funds through optimal support of projects and their scientific supervisors
- Efficient management and utilisation of any reserves, with the aim of strengthening research, developing infrastructure, offering scholarships, and contributing to covering the operational needs of the Institution

ASFA's ELKE also provides all the necessary resources to achieve these goals, recognising and rewarding teamwork and individual effort, while ensuring a working environment that fosters both personal and professional development.

ELKE's Management is committed to:

- Meeting applicable requirements
- Continuously improving the quality management system

This Quality Policy is communicated and properly applied at all levels of ELKE's organisation and operation, and it is systematically reviewed by ELKE's Management to ensure the ongoing suitability and effectiveness of the implemented management system.